

TABLE OF CONTENTS

Preface	v
Acknowledgements	1
Chapter 1 Restorative justice and Building Bridges	3
1.1 Introduction	3
1.2 Limitations of restorative justice	6
1.2.1 Securing victim participation	6
1.2.2 Limited to direct encounters	8
1.2.3 Restorative justice in prisons	8
1.2.4 Sustaining programmes	9
1.3 Building Bridges	9
1.3.1 Background to Building Bridges	10
1.3.2 The programme	11
1.3.3 The pilot studies	12
1.3.3.1 Facilitation	12
1.3.3.2 Recruiting and preparing participants: (a) victims	13
1.3.3.3 Recruiting and preparing participants: (b) offenders	15
1.3.3.4 The structure of the programme	16
1.3.4 Follow-up work	18
1.4 Positive impacts on victims and offenders: the mechanisms of Building Bridges	18
1.4.1 Offenders	18
1.4.2 Victims	21
1.5 How Building Bridges seeks to overcome some limitations of restorative justice	23
1.5.1 Securing victim participation	23
1.5.2 Beyond the direct victim-offender encounter	24
1.5.3 Restorative justice in prisons	24
1.5.4 Sustaining programmes	24
Chapter 2 Measuring change in victims and offenders following the Building Bridges programme	25
2.1 Hypotheses	25
2.1.1 Victims	25
2.1.2 Offenders	26
2.2 Method	26

TABLE OF CONTENTS

2.2.1	Sample	26
2.2.2	Offender recruitment	28
2.2.3	Victim recruitment	28
2.2.4	Study design	29
2.2.5	Procedure	29
2.2.6	Research materials	30
2.2.6.1	Translation	30
2.2.6.2	Victim measures	30
2.2.6.3	Offender measures	32
2.2.7	Analytic strategy	33
2.3	Results	34
2.3.1	Programmes	34
2.3.2	Victims	35
2.3.3	Offenders	37
2.4	Discussion	37
2.4.1	Victim participants	38
2.4.2	Offender participants	40
2.4.3	Limitations	41
2.4.4	Conclusion	42
Chapter 3	Understanding the social ecology of Building Bridges	45
3.1	The social-ecological model of change	45
3.2	Methods	48
3.2.1	Sample	48
3.2.2	Procedure	52
3.2.2.1	Facilitator questionnaire	52
3.2.2.2	Interviews	52
3.2.3	Analytical structure	53
3.2.3.1	Facilitator questionnaire	53
3.2.3.2	Interviews	53
Chapter 4	Learning from the frontline: facilitator perspectives of Building Bridges	57
4.1	Respondent characteristics	57
4.2	Programme characteristics	58
4.3	Guidebook and programme efficacy	58
4.4	Preparation	59
4.5	Offender and victim experience according to the facilitators	60
4.6	Risk assessment	61
4.7	Facilitator satisfaction	62

4.8	Conclusion	63
Chapter 5	Offender and victim experience of participating in Building Bridges	65
5.1	Offender experience	65
5.2	Victim experience	67
Chapter 6	Case studies of the social ecology of restorative justice in prison	75
6.1	Italy	75
6.1.1	Social-ecological context of restorative justice in prison in February 2014	75
6.1.2	Themes	76
6.1.2.1	Timing	76
6.1.2.2	Inefficient court and penal system	77
6.1.2.3	Prioritisation of serious cases	78
6.1.2.4	Inefficient philosophy of punishment	78
6.1.2.5	Responsibilisation of offenders	79
6.1.2.6	Overcoming the 'logic of punishment'	80
6.1.2.7	Prioritisation of victims	81
6.1.2.8	Legislative change	82
6.1.2.9	Victim recruitment	83
6.1.2.10	Perceptions of Prison Fellowship	84
6.2	The Netherlands	85
6.2.1	Social-ecological context of restorative justice in prison in February 2014	85
6.2.2	Themes	86
6.2.2.1	Timing	86
6.2.2.2	Punitive sandwich	87
6.2.2.3	Contradictory prison staff attitudes	88
6.2.2.4	Conservative public attitudes	89
6.2.2.5	Participant sincerity and programme integrity	89
6.2.2.6	Dilution of effectiveness	90
6.2.2.7	Victim recruitment	91
6.2.2.8	Perception of Prison Fellowship	93
6.3	Portugal	96
6.3.1	Social-ecological context of restorative justice in prison in February 2014	96
6.3.2	Themes	96
6.3.2.1	Timing	96

TABLE OF CONTENTS

6.3.2.2	Resource limitations	100
6.3.2.3	Victim recruitment	101
6.3.2.4	Victim attrition	102
6.3.2.5	Victim selection	103
6.3.2.6	Future funding	104
6.4	Discussion	104
6.4.1	Observed limitations of the study and the project	105
6.4.2	Superordinate themes	106
6.4.2.1	Marginalised roles for victims reinforce punitive ideals	106
6.4.2.2	Ideological and pragmatic interactions in criminal justice approaches	107
6.4.2.3	Uncertain human and financial resources	108
6.4.2.4	Victim recruitment and Prison Fellowship identity	109
6.5	Conclusion	111
Chapter 7	The future of Building Bridges	113
7.1	Did Building Bridges ‘work’?	113
7.1.1	Offenders	113
7.1.2	Victims	115
7.2	Building Bridges and the development of restorative justice	117
7.2.1	Securing wider victim participation	117
7.2.2	Restorative justice beyond direct victim-offender encounters	118
7.2.3	Restorative justice in prisons	119
7.2.4	Sustaining programmes	120
Chapter 8	Conclusion	123
8.1	The problems of evaluating restorative justice interventions	123
8.2	An evaluative approach for restorative justice	124
8.2.1	Adopting an open definition of evaluation	125
8.2.2	Assessing both effectiveness and effects	125
8.2.3	Understanding mechanisms as well as outcomes	126
8.2.4	Understanding the social ecology of interventions	127

TABLE OF CONTENTS

References	129
Appendix 1 – Interview schedule – Victims	139
Appendix 2 – Interview schedule – Offenders	143
Appendix 3 – Interview schedule – Programme leaders	145
Index	147
About the authors	153